STP (Solar/Solar+)
Create Change of Address Flow

ICA
Securing Our Borders,
Safeguarding Our Home

🏠 ICA Website

Apply for Student's Pass

This facility allows authorised school apply for a Student's Pass to study in Singapore.

Information Required

Foreign born applicants aged 12 years 0 day or below, are required to submit their vaccination information to HPB w.e.f. 1 Feb 2019. For details, please visit the HPB website.

Please have the following information ready when submitting the application:

- The Registration Acknowledgement Letter from the school that Applicant's plan to attend
- Applicant's personal information, including the list of countries/places you have previously resided in, your educational background, employment history and financial support
- Appplicant's parents', spouse's, and/or siblings' personal information (if applicable)
- Applicant's residential address, email address, and contact details in Singapore
- Applicant's recent passport-sized colour photograph (taken within the last three months)
- VISA or Master Credit/Debit Card, American Express Card or Internet Banking Details.

For more information on the list of registered schools, please see List of Schools.

New applications for a Student's Pass must be submitted at least one month and not more than two months before the commencement of the course. For more information on application of Student's Pass, please see Frequently Asked Questions (FAQs).

Private Education Institutions (PEI)

Kindergartens (KID)

Foreign System School (FSS)

Institute of Technical Education (ITE)

Government School (GOV)

Important Notes

- If you are aged 13 and above and your application is approved, you will need to be vaccinated against COVID-19* and achieve minimum protection before you can complete formalities for the pass issuance, unless you are medically exempted and certified by a Singapore doctor. Please refer to MOH's website for more details on how to achieve minimum protection.
- *Those vaccinated overseas are required to have their overseas vaccination records updated into the National Immunisation Registry (NIR) by a Singapore healthcare provider. Please refer to MOH's website for more details on how to do so.
- If you are using a pop-up blocker, please add the following as your allowed sites. Otherwise, the relevant transaction pages from the banks may not be displayed, or your transaction request may not be complete.
  1. www.enets.sg
  2. www.enets.com.sg
  3. dbsd2pay.dbs.com (for DBS/POSB Account holders)
  4. pibenets.uob.com.sg (for UOB Account holders)
  5. www.citibank.com.sg (for Citibank Account holders)
  6. www.ocbc.com (For OCBC account holders)
  7. www.plus.com.sg (For Plus! account holders)
  8. ibank.standardchartered.com.sg (For Standard Chartered account holders)
- You are advised to enable cookies in your browser settings for www.ica.gov.sg. Please clear your browser cache and refrain from using multiple browsers/tabs.
- Please see Technical Help for more information.

If you encounter any problems with this e-Service, please email, with a screenshot of the error message, to ICA_STP1@ica.gov.sg for FSS, ITE, GOV and ICA_STP2@ica.gov.sg for PEI, KID.

Click on the buttons or links once only. Do not use the Back or Forward button on your browser as this may end your transaction.

Immigration & Checkpoints Authority

Vulnerability   Privacy Statement   Terms of Use

© 2022, Government of Singapore. Last updated on 28 February 2022

This website is optimised for Edge, Firefox, Chrome, Safari.

ICA
Securing Our Borders,
Safeguarding Our Home

🏠 ICA Website

Mode of Login

Important Notes ⌄

- This service will take about 6 minutes to complete.

Please select your login method:

For Business Users

For Individual Users

Log in with Singpass

Log in with Singpass

From 11 April 2021, all users will log in with their Singpass details to access all digital services.

If you encounter any problems with this e-Service, please email, with a screenshot of the error message, to
ICA_STP1@ica.gov.sg for FSS, ITE, GOV and ICA_STP2@ica.gov.sg for PEI, KID.

Click on the buttons or links once only. Do not use the Back or Forward button on your browser as this may end your transaction.

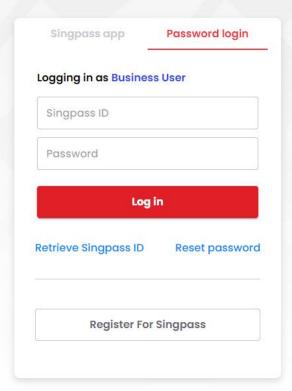## Immigration & Checkpoints Authority

singpass

T | T | T

Singpass app | **Password login**

Logging in as Business User

Singpass ID

Password

Log in

Retrieve Singpass ID   Reset password

Register For Singpass

Log in with Singpass
Your trusted digital identity

singpass

Contact us | Share feedback | Read FAQs

Report vulnerability | Privacy statement | Terms of use | Sitemap | Rate this website

ICA
Securing Our Borders,
Safeguarding Our Home

🏠 ICA Website

Private Education Institutions (PEI)

Important Notes ⌄

- Please select an institute from the drop-down list below.

NRIC Number

SXXXX063F

Institute

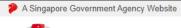SINGAPORE INSTITUTE OF MANAGEMENT ⇕

Logout

Proceed

If you encounter any problems with this e-Service, please email, with a screenshot of the error message, to
ICA_STP1@ica.gov.sg for FSS, ITE, GOV and ICA_STP2@ica.gov.sg for PEI, KID.

Click on the buttons or links once only. Do not use the Back or Forward button on your browser as this may end your transaction.

Immigration & Checkpoints Authority

Report Vulnerability   Privacy Statement   Terms of Use

© 2022, Government of Singapore. Last updated on 28 February 2022

This website is optimised for Edge, Firefox, Chrome, Safari.

ICA
Securing Our Borders,
Safeguarding Our Home

ICA Website

Main Menu

Important Notes ⌄

- Please select a function from the drop-down list below.

I am a School User

Administration ⇕

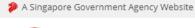Please select:

Update Student's Address ⇕

Logout   Proceed

Click on the buttons or links once only. Do not use the Back or Forward button on your browser as this may end your transaction.

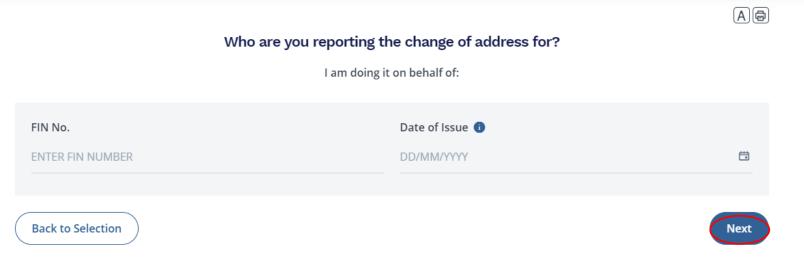## Immigration & Checkpoints Authority

This website is optimised for Edge, Firefox, Chrome, Safari.

ICA
Securing Our Borders,
Safeguarding Our Home

🏠 **MyICA Home**

A 🖨

Who are you reporting the change of address for?

I am doing it on behalf of:

FIN No.

ENTER FIN NUMBER

Date of Issue ⓘ

DD/MM/YYYY 📅

Back to Selection

Next

If you have questions on the change of address, please refer to our **FAQ**.

If you encounter any problem with this e-Service, please email **ICA_IC_Unit@ica.gov.sg** with a screenshot of the error message.

Immigration & Checkpoints Authority

ICA
Securing Our Borders,
Safeguarding Our Home

🏠 **MyICA Home**

A 🖨

Application Status

In order to complete your change of residential address, there are **3 steps to this process**.

1 Not Started

Application Submission

To start the process of changing your residential address, please ensure that you have the address of the new residence as well as the NRIC number and Date of Issue for all the applicants.

Estimated Time Required: 10 Minutes

Start

2 Not Started

PIN Mailer Dispatch to Postal Service

In order to verify that you reside in the submitted residential address, a mailer containing a 6-digit verification PIN will be delivered to the **new residential address within 3-5 working days**.

3 Not Started

Residential Address Update

To complete the update of your new residential address, use the verification PIN found in the mailer received.

Estimated Time Required: 2 Minutes

Verify PIN

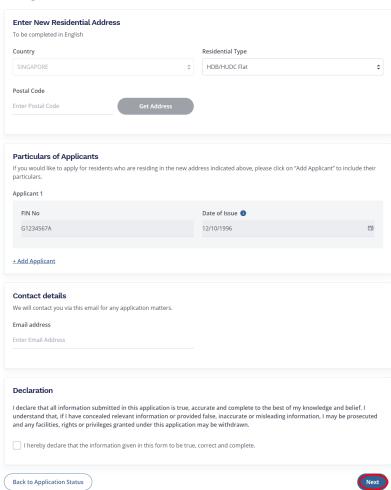▸ Where can I find the verification PIN?

Go to MyICA Home   **Back**

If you have questions on the change of address, please refer to our **FAQ**.

If you encounter any problem with this e-Service, please email **ICA_IC_Unit@ica.gov.sg** with a screenshot of the error message.

ICA
Securing Our Borders,
Safeguarding Our Home

🏠 **MyICA Home**

A 🖨

Change of Residential Address

Enter New Residential Address

To be completed in English

Country

SINGAPORE

Residential Type

HDB/HUDC Flat

Postal Code

Enter Postal Code

Get Address

Particulars of Applicants

If you would like to apply for residents who are residing in the new address indicated above, please click on "Add Applicant" to include their particulars.

Applicant 1

FIN No	Date of Issue ⓘ
G1234567A	12/10/1996 📅

+ Add Applicant

Contact details

We will contact you via this email for any application matters.

Email address

Enter Email Address

Declaration

I declare that all information submitted in this application is true, accurate and complete to the best of my knowledge and belief. I understand that, if I have concealed relevant information or provided false, inaccurate or misleading information, I may be prosecuted and any facilities, rights or privileges granted under this application may be withdrawn.

☐ I hereby declare that the information given in this form to be true, correct and complete.

Back to Application Status

Next

If you have questions on the change of address, please refer to our **FAQ**.

If you encounter any problem with this e-Service, please email **ICA_IC_Unit@ica.gov.sg** with a screenshot of the error message.

CONFIRM NEW RESIDENTIAL ADDRESS

New Residential Address

Country	Residential Type	Postal Code
SINGAPORE	HDB/HUDC Flat	123456

Street Name	Block No.	Floor No.	Unit No.
ANG MO KIO STREET 62	123	06	07

Preview of Address Sticker

BLK 123 ICA BUILDING #06-07
SINGAPORE 123456

Applicant 1

Name of Applicant	FIN No	Date of Issue
TAN WEI RONG JAMIE	G1234567A	12/10/1996

Contact Details

Email Address
123@gmail.com

Back to Edit

Confirm

ICA
Securing Our Borders,
Safeguarding Our Home

🏠 **MyICA Home**

Ⓐ 🖨

Change of Residential Address

You have submitted an application to change the residential address.

A mail containing a 6-digit verification PIN will be delivered to the new residential address via postal service **within 3-5 working days**. This verification PIN is to verify that the applicant(s) reported by you reside at the new residential address.

Applicant(s)

TAN WEI RONG JAMIE (G1234567A)

New Residential Address

BLK 123 ICA BUILDING #06-07 SINGAPORE 123456

Please return to this e-Service to complete the address change application once applicant has received the PIN.

You may view the application status here or at the dashboard in MyICA. Otherwise, you may proceed to logout and wait for the verification PIN mailer to arrive.

Go to MyICA Home   Back to Main

If you have questions on the change of address, please refer to our FAQ.

If you encounter any problem with this e-Service, please email ICA_IC_Unit@ica.gov.sg with a screenshot of the error message.

Immigration & Checkpoints Authority

STP (Solar/Solar+)
Verify PIN Flow

ICA
Securing Our Borders,
Safeguarding Our Home

ICA Website

Apply for Student's Pass

This facility allows authorised school apply for a Student's Pass to study in Singapore.

Information Required

Foreign born applicants aged 12 years 0 day or below, are required to submit their vaccination information to HPB w.e.f. 1 Feb 2019. For details, please visit the HPB website.

Please have the following information ready when submitting the application:

- The Registration Acknowledgement Letter from the school that Applicant's plan to attend
- Applicant's personal information, including the list of countries/places you have previously resided in, your educational background, employment history and financial support
- Appplicant's parents', spouse's, and/or siblings' personal information (if applicable)
- Applicant's residential address, email address, and contact details in Singapore
- Applicant's recent passport-sized colour photograph (taken within the last three months)
- VISA or Master Credit/Debit Card, American Express Card or Internet Banking Details.

For more information on the list of registered schools, please see List of Schools.

New applications for a Student's Pass must be submitted at least one month and not more than two months before the commencement of the course. For more information on application of Student's Pass, please see Frequently Asked Questions (FAQs).

Private Education Institutions (PEI)

Kindergartens (KID)

Foreign System School (FSS)

Institute of Technical Education (ITE)

Government School (GOV)

Important Notes

- If you are aged 13 and above and your application is approved, you will need to be vaccinated against COVID-19* and achieve minimum protection before you can complete formalities for the pass issuance, unless you are medically exempted and certified by a Singapore doctor. Please refer to MOH's website for more details on how to achieve minimum protection.
- *Those vaccinated overseas are required to have their overseas vaccination records updated into the National Immunisation Registry (NIR) by a Singapore healthcare provider. Please refer to MOH's website for more details on how to do so.
- If you are using a pop-up blocker, please add the following as your allowed sites. Otherwise, the relevant transaction pages from the banks may not be displayed, or your transaction request may not be complete.
  1. www.enets.sg
  2. www.enets.com.sg
  3. dbsd2pay.dbs.com (for DBS/POSB Account holders)
  4. pibenets.uob.com.sg (for UOB Account holders)
  5. www.citibank.com.sg (for Citibank Account holders)
  6. www.ocbc.com (For OCBC account holders)
  7. www.plus.com.sg (For Plus! account holders)
  8. ibank.standardchartered.com.sg (For Standard Chartered account holders)
- You are advised to enable cookies in your browser settings for www.ica.gov.sg. Please clear your browser cache and refrain from using multiple browsers/tabs.
- Please see Technical Help for more information.

If you encounter any problems with this e-Service, please email, with a screenshot of the error message, to
ICA_STP1@ica.gov.sg for FSS, ITE, GOV and ICA_STP2@ica.gov.sg for PEI, KID.

Click on the buttons or links once only. Do not use the Back or Forward button on your browser as this may end your transaction.

ICA
Securing Our Borders,
Safeguarding Our Home

🏠 ICA Website

Mode of Login

Important Notes ⌄

- This service will take about 6 minutes to complete.

Please select your login method:

For Business Users

For Individual Users

Log in with Singpass

Log in with Singpass

From 11 April 2021, all users will log in with their Singpass details to access all digital services.

If you encounter any problems with this e-Service, please email, with a screenshot of the error message, to
ICA_STP1@ica.gov.sg for FSS, ITE, GOV and ICA_STP2@ica.gov.sg for PEI, KID.

Click on the buttons or links once only. Do not use the Back or Forward button on your browser as this may end your transaction.

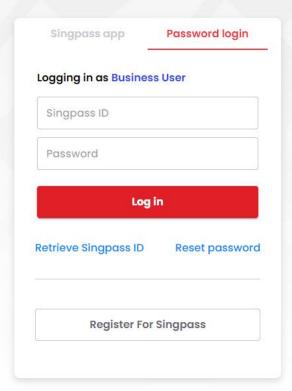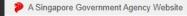## Immigration & Checkpoints Authority

singpass

T | T | T 🖶 🔍

Beware of phishing calls, SMSes, emails and websites ⌃

We are aware of scammers impersonating Singpass Helpdesk officers and requesting users for their personal details on phone calls. Singpass Helpdesk officers will never call to ask for your password and 2FA details. If you are in doubt, please call the official Singpass hotline at 63353533 to verify.

Singpass app	Password login

Logging in as Business User

Singpass ID

Password

Log in

Retrieve Singpass ID   Reset password

Register For Singpass

Log in with Singpass
Your trusted digital identity

ICA
Securing Our Borders,
Safeguarding Our Home

🏠 ICA Website

Private Education Institutions (PEI)

Important Notes ⌄

- Please select an institute from the drop-down list below.

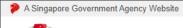NRIC Number

SXXXX063F

Institute

SINGAPORE INSTITUTE OF MANAGEMENT ⇕

Logout

Proceed

If you encounter any problems with this e-Service, please email, with a screenshot of the error message, to
ICA_STP1@ica.gov.sg for FSS, ITE, GOV and ICA_STP2@ica.gov.sg for PEI, KID.

Click on the buttons or links once only. Do not use the Back or Forward button on your browser as this may end your transaction.

Immigration & Checkpoints Authority

ICA
Securing Our Borders,
Safeguarding Our Home

🏠 ICA Website

Main Menu

Important Notes ⌄

- Please select a function from the drop-down list below.

I am a School User

Administration ⇕

Please select:

Update Student's Address ⇕

Logout   Proceed

If you encounter any problems with this e-Service, please email, with a screenshot of the error message, to
ICA_STP1@ica.gov.sg for FSS, ITE, GOV and ICA_STP2@ica.gov.sg for PEI, KID.

Click on the buttons or links once only. Do not use the Back or Forward button on your browser as this may end your transaction.
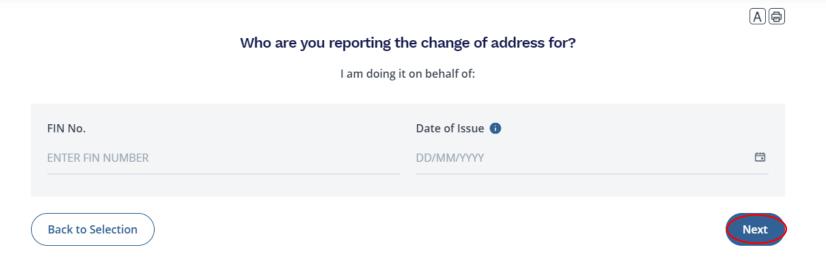
Immigration & Checkpoints Authority

This website is optimised for Edge, Firefox, Chrome, Safari.

ICA
Securing Our Borders,
Safeguarding Our Home

🏠 **MyICA Home**

Ⓐ 🖨

Who are you reporting the change of address for?

I am doing it on behalf of:

FIN No.

ENTER FIN NUMBER

Date of Issue ℹ️

DD/MM/YYYY 📅

Back to Selection

Next

If you have questions on the change of address, please refer to our **FAQ**.

If you encounter any problem with this e-Service, please email **ICA_IC_Unit@ica.gov.sg** with a screenshot of the error message.

Immigration & Checkpoints Authority

Report Vulnerability   Privacy Statement   Terms of Use

© 2023 Government of Singapore. Last updated 12 Jan 2023.

This website is optimised for Edge, Firefox, Chrome, Safari.

ICA
Securing Our Borders,
Safeguarding Our Home

🏠 **MyICA Home**

Ⓐ 🖨️

Would you like to continue with this transaction?

Applicant(s)	New Address Submitted	Date of Transaction	Status
TAN WEI RONG JAMIE	BLK 15 MARSILING LANE #09-234, SINGAPORE 730015	01/01/2020	PIN MAILER DISPATCHED

Back to Selection

Withdraw Application

Continue Transaction

If you have questions on the change of address, please refer to our FAQ.

If you encounter any problem with this e-Service, please email ICA_IC_Unit@ica.gov.sg with a screenshot of the error message.

Immigration & Checkpoints Authority

ICA
Securing Our Borders,
Safeguarding Our Home

🏠 **MyICA Home**

A 🖨

Application Status

In order to complete your change of residential address, there are **3 steps to this process**.

① Submitted on 01/01/2020

Application Submitted

We have started to process your application. Please wait for your verification PIN to be mailed to you.

▸ <u>What do I do if I have submitted the wrong address?</u>

② Dispatched on 05/01/2020

PIN Mailer Dispatched to Postal Service

In order to verify that you reside in the submitted residential address, a mailer containing a 6-digit verification PIN will be delivered to the **new residential address within 3-5 working days**.

▸ Did not receive your PIN? <u>Click here to request a new PIN</u>

③ Not Started

Residential Address Update

To complete the update of your new residential address, use the verification PIN found in the mailer received.

Estimated Time Required: 2 Minutes

[**Verify PIN**]

▸ <u>Where can I find the verification PIN?</u>

[Go to MyICA Home]   [Back]

If you have questions on the change of address, please refer to our <u>FAQ</u>.

If you encounter any problem with this e-Service, please email <u>ICA_IC_Unit@ica.gov.sg</u> with a screenshot of the error message.

ICA
Securing Our Borders,
Safeguarding Our Home

🏠 **MyICA Home**

Verify PIN

Please enter the 6-digit verification PIN

[ ] [ ] [ ] [ ] [ ] [ ]

[Where can I find the verification PIN?](#)

Back to Application Status

Verify

If you have questions on the change of address, please refer to our **FAQ**.

If you encounter any problem with this e-Service, please email **ICA_IC_Unit@ica.gov.sg** with a screenshot of the error message.

ICA
Securing Our Borders,
Safeguarding Our Home

🏠 **MyICA Home**

A 🖨

Verify PIN

Residential address has been successfully updated

Applicant(s)

MARY SONG WEI WEI (S1234567G)

New Residential Address

555 JIUJIANG RD, HUANGPU SHANGHAI, CHINA

You may view your application status here or at the dashboard in MyICA. Otherwise, you may proceed to logout.

Go to MyICA Home   Back to Selection

If you have questions on the change of address, please refer to our FAQ.

If you encounter any problem with this e-Service, please email ICA_IC_Unit@ica.gov.sg with a screenshot of the error message.

STP (Solar/Solar+)
Checking Residential Address Updated Flow

ICA
Securing Our Borders,
Safeguarding Our Home

🏠 ICA Website

Apply for Student's Pass

This facility allows authorised school apply for a Student's Pass to study in Singapore.

Information Required

Foreign born applicants aged 12 years 0 day or below, are required to submit their vaccination information to HPB w.e.f. 1 Feb 2019. For details, please visit the HPB website.

Please have the following information ready when submitting the application:

- The Registration Acknowledgement Letter from the school that Applicant's plan to attend
- Applicant's personal information, including the list of countries/places you have previously resided in, your educational background, employment history and financial support
- Appplicant's parents', spouse's, and/or siblings' personal information (if applicable)
- Applicant's residential address, email address, and contact details in Singapore
- Applicant's recent passport-sized colour photograph (taken within the last three months)
- VISA or Master Credit/Debit Card, American Express Card or Internet Banking Details.

For more information on the list of registered schools, please see List of Schools.

New applications for a Student's Pass must be submitted at least one month and not more than two months before the commencement of the course. For more information on application of Student's Pass, please see Frequently Asked Questions (FAQs).

Private Education Institutions (PEI)

Kindergartens (KID)

Foreign System School (FSS)

Institute of Technical Education (ITE)

Government School (GOV)

Important Notes

- If you are aged 13 and above and your application is approved, you will need to be vaccinated against COVID-19* and achieve minimum protection before you can complete formalities for the pass issuance, unless you are medically exempted and certified by a Singapore doctor. Please refer to MOH's website for more details on how to achieve minimum protection.
- *Those vaccinated overseas are required to have their overseas vaccination records updated into the National Immunisation Registry (NIR) by a Singapore healthcare provider. Please refer to MOH's website for more details on how to do so.
- If you are using a pop-up blocker, please add the following as your allowed sites. Otherwise, the relevant transaction pages from the banks may not be displayed, or your transaction request may not be complete.
  1. www.enets.sg
  2. www.enets.com.sg
  3. dbsd2pay.dbs.com (for DBS/POSB Account holders)
  4. pibenets.uob.com.sg (for UOB Account holders)
  5. www.citibank.com.sg (for Citibank Account holders)
  6. www.ocbc.com (For OCBC account holders)
  7. www.plus.com.sg (For Plus! account holders)
  8. ibank.standardchartered.com.sg (For Standard Chartered account holders)
- You are advised to enable cookies in your browser settings for www.ica.gov.sg. Please clear your browser cache and refrain from using multiple browsers/tabs.
- Please see Technical Help for more information.

If you encounter any problems with this e-Service, please email, with a screenshot of the error message, to
ICA_STP1@ica.gov.sg for FSS, ITE, GOV and ICA_STP2@ica.gov.sg for PEI, KID.

Click on the buttons or links once only. Do not use the Back or Forward button on your browser as this may end your transaction.

Immigration & Checkpoints Authority

Vulnerability   Privacy Statement   Terms of Use

© 2022, Government of Singapore. Last updated on 28 February 2022

This website is optimised for Edge, Firefox, Chrome, Safari.

ICA

Securing Our Borders,
Safeguarding Our Home

ICA Website

Mode of Login

Important Notes ⌄

- This service will take about 6 minutes to complete.

Please select your login method:

For Business Users

Log in with Singpass

For Individual Users

Log in with Singpass

From 11 April 2021, all users will log in with their Singpass details to access all digital services.

If you encounter any problems with this e-Service, please email, with a screenshot of the error message, to ICA_STP1@ica.gov.sg for FSS, ITE, GOV and ICA_STP2@ica.gov.sg for PEI, KID.

Click on the buttons or links once only. Do not use the Back or Forward button on your browser as this may end your transaction.
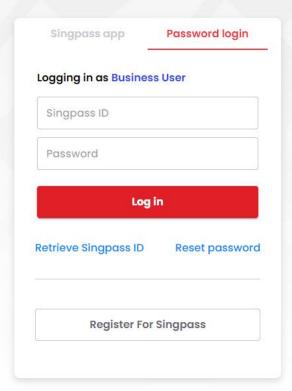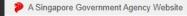
Immigration & Checkpoints Authority

singpass

T | T | T 🖨 🔍

Beware of phishing calls, SMSes, emails and websites ⌃

We are aware of scammers impersonating Singpass Helpdesk officers and requesting users for their personal details on phone calls. Singpass Helpdesk officers will never call to ask for your password and 2FA details. If you are in doubt, please call the official Singpass hotline at 63353533 to verify.

	Singpass app	**Password login**

Logging in as Business User

Singpass ID

Password

Log in

Retrieve Singpass ID   Reset password

Register For Singpass

Log in with Singpass
Your trusted digital identity

ICA

Securing Our Borders,
Safeguarding Our Home

ICA Website

Private Education Institutions (PEI)

Important Notes ⌄

- Please select an institute from the drop-down list below.
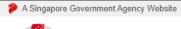
NRIC Number

SXXXX063F

Institute

SINGAPORE INSTITUTE OF MANAGEMENT ⇕

[Logout]

[Proceed]

If you encounter any problems with this e-Service, please email, with a screenshot of the error message, to
ICA_STP1@ica.gov.sg for FSS, ITE, GOV and ICA_STP2@ica.gov.sg for PEI, KID.

Click on the buttons or links once only. Do not use the Back or Forward button on your browser as this may end your transaction.

Immigration & Checkpoints Authority

ICA
Securing Our Borders,
Safeguarding Our Home

🏠 ICA Website

Main Menu

Important Notes ⌄

- Please select a function from the drop-down list below.

I am a School User

Administration ⇕

Please select:

Update Student's Address ⇕

Logout   Proceed

If you encounter any problems with this e-Service, please email, with a screenshot of the error message, to
ICA_STP1@ica.gov.sg for FSS, ITE, GOV and ICA_STP2@ica.gov.sg for PEI, KID.

Click on the buttons or links once only. Do not use the Back or Forward button on your browser as this may end your transaction.
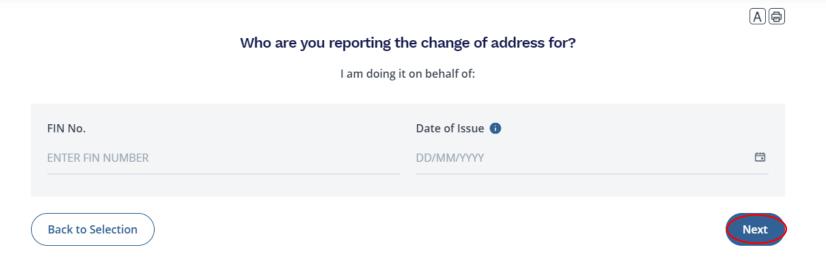
Immigration & Checkpoints Authority

This website is optimised for Edge, Firefox, Chrome, Safari.

ICA

Securing Our Borders,
Safeguarding Our Home

Who are you reporting the change of address for?

I am doing it on behalf of:

FIN No.

ENTER FIN NUMBER

Date of Issue ℹ

DD/MM/YYYY 📅

Back to Selection

Next

If you have questions on the change of address, please refer to our **FAQ**.

If you encounter any problem with this e-Service, please email **ICA_IC_Unit@ica.gov.sg** with a screenshot of the error message.

ICA
Securing Our Borders,
Safeguarding Our Home

🏠 **MyICA Home**

A 🖨

Would you like to continue with this transaction?

Applicant(s)	New Address Submitted	Date of Transaction	Status
TAN WEI RONG JAMIE KATY PERRY	Blk 123 ICA BUILDING #06-77, SINGAPORE 123456	01/01/2020	RESIDENTIAL ADDRESS UPDATED

Back to Selection

Start New Transaction

Continue Transaction

If you have questions on the change of address, please refer to our FAQ.

If you encounter any problem with this e-Service, please email ICA_IC_Unit@ica.gov.sg with a screenshot of the error message.

Immigration & Checkpoints Authority

ICA

Securing Our Borders,
Safeguarding Our Home

🏠 **MyICA Home**

Application Status

In order to complete your change of residential address, there are **3 steps to this process**.

1 Submitted on 01/01/2020

Application Submitted

We have started to process your application. Please wait for your verification PIN to be mailed to you.

▸ What do I do if I have submitted the wrong address?

2 Dispatched on 05/01/2020

PIN Mailer Dispatched to Postal Service

PIN Mailer has been successfully dispatched.

3 Address updated on 07/01/2020

Residential Address Updated

Residential address has been successfully updated.
Your residential address has been updated to:
Blk 123 ICA BUILDING #06-77, SINGAPORE 123456

Please take note that this transaction will be closed 14 days after verification on 21/01/2020.

Go to MyICA Home   Back

If you have questions on the change of address, please refer to our FAQ.

If you encounter any problem with this e-Service, please email ICA_IC_Unit@ica.gov.sg with a screenshot of the error message.